

Program Facilitator:



Dr. Fatima Ghzala, PharmD

Clinical Pharmacist, Certified Leadership
Trainer and Behavioral Consultant
Founder, Full Potential Development

Dr. Fatima Ghzala is a passionate pharmacy leader and certified leadership trainer dedicating her career to helping healthcare professionals unlock their full potential. For more than 20 years, she has led pharmacy teams across Europe and the United States in hospital, retail, and pharmaceutical industry settings—bringing a global, well-rounded leadership perspective to every engagement.

In addition of being a certified leadership trainer and coach with Full Potential Development, Dr. Ghzala is also a clinical pharmacist at Pelham Medical Center in Greer, SC, where she leads the Meds2Beds program, guiding patients through safe and effective medication transitions from hospital to home.

A trailblazer in leadership development, Dr. Ghzala is the visionary behind the first-ever state association Leadership Certificate Program for pharmacy professionals—setting a new benchmark for credentialed leadership training in pharmacy practice at a state level.

As the founder of Full Potential Development, she creates and delivers energizing, results-driven CE sessions and leadership experiences tailored for healthcare professionals. Her signature style combines energy, practical insight, and deep relevance to the participants world. Because for her, it's not about training healthcare professionals, it's about developing leaders and creating transformative experiences that elevate individuals, teams, and organizations.

Dr. Fatima Ghzala has no financial disclosures

Event Location

Medical University of South Carolina
College of Pharmacy
173 Ashley Avenue
Charleston, SC 29425

Room information will be provided

Lodging Information

For hotels near MUSC click on the link below:

[https://
plsleadershipconference.eventsmart.com/
lodging-information/](https://plsleadershipconference.eventsmart.com/lodging-information/)

Accreditation statement



The University of South Carolina
College of Pharmacy is accredited
by the Accreditation Council for
Pharmacy Education as a provider of
continuing pharmacy education.

This *application-based activity* is accredited for a total of **6 live contact hours (0.6 CEUs)** for pharmacists (UAN 0062-9999-26-001-L99-P) and pharmacy technicians (UAN 0062-9999-26-001-L99-T).

To claim credit, participants must sign-in at the registration table at the beginning of the day and attend the entire program. No partial credit will be issued. Participants must complete an online evaluation within 30 days (providing their correct NABP e-Profile ID and month/day of birth) in order to ensure credit is reported to the NABP CPE Monitor. The CPE Monitor will automatically reject all credit claimed and reported greater than 60 days from the date of the live program.

To contact the CPE provider with any questions regarding CPE credit, please visit:
<https://cop.sc.learningexpressce.com>

L.E.A.D.S.™:

A One-Day Intensive to
Unlock Leadership in
Healthcare at Every Level

Facilitated by:
Dr. Fatima Ghzala, PharmD

January 31, 2026

9:00 am—4:30 pm



PHI LAMBDA SIGMA

PHARMACY LEADERSHIP SOCIETY

**24th Annual Leadership
Conference**

Hosted By:

Beta Chi Chapter

Phi Lambda Sigma | Leadership Society
Medical University of South Carolina

Program Overview

Healthcare professionals today are expected to lead across teams, collaborate across disciplines, and contribute at the strategic level—yet few receive formal training on how to lead effectively in these high-stakes environments.

L.E.A.D.S.™ is a one-day, 6-hour continuing education (CE) experience designed specifically for healthcare professionals and students who want to increase their leadership confidence, communication effectiveness, and strategic value—regardless of their title or practice setting.

Grounded in five powerful leadership themes, L.E.A.D.S.™ equips participants to:

- **Lead from within** - by building self-awareness, confidence, and emotional intelligence
- **Elevate strategic thinking** - to align daily decisions with big-picture goals
- **Advance communication** that builds trust - to strengthen relationships and improve collaboration
- **Develop inclusive high-performing teams** - by creating a culture of engagement, accountability
- **Strengthen influence without authority** - using tools to lead laterally and drive change from any role

Program Agenda

8:00—9:00 a	Registration, Welcome and Breakfast
9:00—10:30 a	Session 1: Lead from Within
10:30—10:45 a	<i>BREAK</i>
10:45—12:15 p	Session 2: Elevate Strategic Thinking
12:15—1:15 p	<i>LUNCH</i>
1:15—2:45 p	Session 3: Advance Communication that Builds Trust (with DISC)
2:45—3:00 p	<i>BREAK</i>
3:00—4:30 p	Session 4: Develop Inclusive High-Performing Teams & Strengthen Influence Without Authority
4:30 p	Closing

Learning Objectives

At the completion of this activity the participants will be able to:

1. Discuss self-leadership strategies to improve emotional intelligence and personal effectiveness in healthcare
2. Use strategic thinking models to align daily actions with long-term organizational and patient care goals
3. Demonstrate communication techniques that build trust and promote a positive team environment in healthcare settings
4. Implement inclusive leadership practices to enhance team performance, accountability and engagement
5. Identify strategies to lead across departments without formal authority

Participants Will Gain:

- A personalized leadership development action plan
- Practical communication and trust-building system
- A healthcare-adapted strategic thinking model
- Team engagement strategies for diverse environments
- Confidence to influence without a formal title
- Peer discussions and leadership insights grounded in healthcare



Payment

Register online:

Healthcare Professions Student	\$46.34 (USD)
Healthcare Professions Resident	\$61.80 (USD)
Pharmacy Technician	\$61.80 (USD)
University Staff, Non-Healthcare Professionals	\$61.80 (USD)
Healthcare Professional, Faculty, or Staff	\$92.70 (USD)

Registration Deadline

January 23, 2026

at 11:59 PM (ET)

No refunds available after this deadline



For more details and to register for the event, please visit our website or scan the QR code:

<https://plsleadershipconference.eventsmart.com/>